## See what others say about Quality Heath



Quality For Health Youtube channel has short videos featuring award holders and Commissioners (including the Chair of Calderdale CCG) talking about the benefits of Quality For Health.

https://bit.ly/2Se8Ayf



Quality For Health Twitter account keeps followers up to date with the latest news about the standard including new award holders and strategic developments.

@QFH\_Official

"Achieving the Quality For Health award has meant DART has been able to improve its service delivery.

We feel that gaining the Quality For Health award has allowed us to be seen as more credible when delivering health advice as part of our service."



Tony Kay Calderdale Disabled Advice Resource Team (D.A.R.T)

Quality For Health was developed in partnership by Voluntary Action Calderdale (VAC) and Calderdale Clinical Commissioning Group in response to the need for a robust standard to recognise the high quality delivery of the Voluntary, Community and Social Enterprise (VCSE) sector.

The Quality For Health standard is also supported by Greater Huddersfield Clinical Commissioning Group and Kirklees Council.

Developed in partnership by

Supported by









# Quality-eath®

Quality Assurance for Health & Wellbeing



# What is QualityHealth?

The Quality For Health standard is uniquely designed for organisations delivering health and wellbeing services. Quality For Health enables organisations to be able to evidence the delivery of high quality outcomes for local people.

The standard addresses the pillars of quality identified in the NHS Five Year Forward View and the five key questions posed by the Care Quality Commission. The successful implementation of the standard has been fantastic. Organisations across West Yorkshire and even nationwide are being accredited.

#### **Quality For Health enables organisations to efficiently demonstrate:**

- Q High quality services
- Q Planning effective services based on need
- Q Robust governance & management
- Q Confidence in providing a safe environment Q Quality & confidence to Commissioners
- Q Putting service users at the centre of delivery
- Q Positive workforce development
- Q Commitment to continual improvement
- Q Equality Act compliance

"Quality For Health is a fantastic initiative which helps to provide assurance to commissioners on the standard of health and wellbeing services delivered by the Voluntary and Community Sector."





# The Quality Health Levels

Quality For Health is a flexible standard that can be tailored for your organisations needs.



A one-off taster session for new/very small groups looking to build on quality as they are developing without the commitment to achieving the award at this stage.



Foundation Level is for small organisations who currently deliver health and wellbeing services.



Building on the Foundation Level, this level embeds person centred approaches across the organisation.



Suitable for organisations delivering a number of health and wellbeing services. Organisations will be required to demonstrate impact, leadership, partnership working and innovation in the delivery of person centred care.

### What is involved?

To undertake the Quality For Health standard, you will need organisational commitment and staff time to work through the self assessment, gather evidence and implement the changes and recommendations.

#### As part of the Quality For Health offer, organisations will receive:

- Q Workpack/Self assessment
- Q Access to the Quality For Health online portal
- Q Technical support/ telephone helpline
- Q Supporting information and resources
- Signposting support to help your organisation develop
- Q Assessment by independent auditors
- Quality improvement plan
- Q Membership of the Quality For Health peer exchange forum
- Q A recognised quality standard
- Promotion of your organisation on Quality For Health website and social media

"Quality for Health has given us a framework that supports all aspects of our work at WomenCentre. It provides a robust process to quality assure our direct work as well as all aspects of our organisational governance.

We are pleased to have this external ratification of our work across Calderdale and Kirklees."

Angela Everson Chief Executive, WomenCentre Calderdale & Kirklees



### For further information

Quality For Health has a dedicated support team who can help with any further enquiries about the standard.

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